

RETURNS FORM OF FASHIONHOUSE ONLINE STORE

Pelsmar OÜ
registry code: 10683112
address: Väike-Karja 12
telephone: +372 627 6444
email: info@fashionhouse.ee

Please fill in this returns form only if you would like to withdraw from the contract of sale.

- You can deliver the form with the returned products to our customer service at the FashionHouse store (Väike-Karja 12, Tallinn).
- A courier delivery can be returned from the post office within 14 days. Returns can be made only on the basis of the initial parcel code.
- A parcel sent via a parcel terminal can be returned via a suitable parcel machine on the basis of the return code in the SMS within 14 days.

I hereby withdraw from the contract of sale with the online store FashionHouse.ee and return the following product(s);

.....
.....
.....

Order number:

Date of receipt of products:

Name of customer:

Address of customer:

Reason for return: * 1 2 3 4 5 6

Signature of customer: Date:

1 – looks different to image on site; 2 – not what I expected; 3 – the size doesn't fit;
4 – incorrect item received; 5 – the product is defective; 6 – other (please specify if possible).

* Giving the reason for return is not mandatory, but it helps FashionHouse offer you better products.